



Quality Policy

Cox is committed to providing quality products and services, based on innovative technological solutions that contribute to sustainable development.

To this end, it makes every effort to understand the needs and expectations of its customers and other stakeholders.

Quality and excellence are fundamental pillars of Cox's strategy. For that reason, with the support and encouragement of top management, the company adopts the following principles:

- The organization will always have the necessary means and resources to ensure the effectiveness of its management system and the fulfillment of its quality commitments.
- Top management will establish objectives that promote a culture of continuous improvement and excellence throughout the organization.
- The active and responsible involvement of all staff in continuous improvement, in identifying lessons learned, and in knowledge management.
- A transparent management, focusing on meeting requirements and commitments.
- The drive for a digital transformation that leverages the advantages of new technologies and advances in artificial intelligence, aiming to improve the effectiveness and reliability of the management system and processes.
- Foster a culture of innovation and continuous improvement in information management by promoting the use of BIM methodology during the whole life cycle of projects.
- The external verification in accordance with the ISO 9001 standard of the correct implementation of its quality management system.
- The periodical review of the compliance with this policy, the key processes influencing the quality of products and services, the indicators measuring these processes, and the objectives set for improvement.

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